

Auditing Association of Canada  
L'Association canadienne de vérification



## **Auditing Association of Canada 2017 Conference, Workshops and Annual General Meeting**

Radisson Admiral Hotel – Toronto Harbourfront  
249 Queen's Quay West  
Toronto, Ontario  
May 8-10, 2017

### **Auditing in a Rapidly Changing World**



## **Minister's Welcome Message**

### **The Honourable Glen Murray**

### **Ontario Minister of the Environment and Climate Change**

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It is my pleasure to welcome you to Toronto for the Auditing Association of Canada's (AAC) Annual Conference.

As professionals and individuals, we all have the ideas, the determination and the energy to lead the global drive to reduce greenhouse gas emissions, and to make the transformational changes that must be made if we are to ensure a better future for our children and our grandchildren.

Ontario's Climate Change Action Plan also provides the blueprint for actions the province is taking to reduce greenhouse gas pollution and make the transition to prosperous low-carbon future.

On March 22, Ontario held its first cap and trade auction and raised proceeds that will be invested in programs that benefit households and businesses – such as energy retrofits, public transit, social housing retrofits, and electric vehicle incentives – to reduce emissions, use less energy and save money.

I want to extend thanks to the AAC's Conference Planning Committee for all their hard work in planning this year's event. I hope you find the sessions inspiring and exchange ideas that will help us on the road to a low-carbon economy.

[Glen R. Murray](#)

Minister of the Environment and Climate Change



In lieu of conference gifts, a donation towards Forests Ontario's tree planting programs, in the Toronto area, was made in honour of your Speakers and Delegates at the Auditing Association of Canada Annual Conference.

Thank you

***Auditing Association of Canada  
Conference Speakers and Delegates***

for supporting forest restoration efforts in the Toronto area through *Forest Recovery Canada*.

Your support helps us accomplish our mission of restoring forests in ecologically significant areas across Canada, ensuring the health of our environment for generations to come.



*Steve Hounsell*

**Steve Hounsell, President**  
Forests Ontario / Forest Recovery Canada





# Conference and Workshop Schedule

## May 8, 2017

7:15 - 8:00 **Registration**

7:30 - 8:15 **Breakfast**

8:15 - 8:30 Welcome from AAC President, Brenda MacDonald

8:30 - 9:00 Keynote Speaker - **Dr. Dianne Saxe, Environment Commissioner of Ontario, MOECC performance on environmental protection; impact of legislative changes in the province; the role of the Environment Commissioner in monitoring/auditing of issues**

9:00 - 10:30 **Session 1 - Risk and Resilience**

This session will focus on societal resilience and risk associated natural disasters. Each speaker will talk about risk mitigation and adaptation. The link to audit is that from a system's perspective, managed system practitioners will learn concepts of risk mitigation and auditors will learn about what to look for in robust systems

Speaker 1 - Societal Resistance to Climate Change - Alec Hay, *Director of the University of Toronto Centre for Resilience and Critical Infrastructure*

Speaker 2 - Risks Associated with Natural Disasters - Glenn McGillvery, *Executive Director, IRDR Centre of Excellence Disaster Resilient Homes, Buildings and Public Infrastructure, Institute for Catastrophic Loss Reduction*

10:30 - 10:50 Refreshment/Networking Break

10:50 - 12:15 **Session 2 - Federal Legislation - Changes and Implications**

This session will focus on changes to legislation at a federal level

Speaker 1 - Changes to Federal Environmental Emergencies Regulations - Tony van der Vooren, *Senior Consultant, AMEC Foster Wheeler*

Speaker 2 - Federal Climate Change Legislation, Laura Zizzo, BES, JD, *Zizzo Strategy Inc.*

Speaker 3 - Implications of Climate Change Initiatives on the Electricity Sector - Devin McCarthy, *Vice President, Public Affairs and Director, U.S. Affairs, Canadian Electricity Association*

12:15 - 13:00 Lunch



### **Session 3 - Provincial Legislation - Changes and Implications**

This session will focus on changes to legislation at a Provincial level (Ontario)

13:00 - 13:45: **Featured Speaker - Hon. Glen Murray, MPP, Minister of the Environment and Climate Change, Ontario Regulatory Climate - What's Ahead**

13:45 – 14:15 Ontario's Drinking Water Quality Management Standard - Kishor Desai, *NSF International Strategic Registrations Ltd.*

14:15 - 14:45 Exhibitor Presentations

14:45 - 15:00 Refreshment/Networking Break

15:00 - 15:45 **Session 4 - Standardizing Audits for Integrated Management Systems**

Speaker - Jayne Pilot, EP(CEA, EMS(LA)), CPEA, *President, Pilot Performance Resources Management Inc.*

15:45 - 16:30 **AGM (AAC Members Only)**

16:00 - 19:00 **Networking Event - Amsterdam Brewhouse, 245 Queens Quay West, South Building**

## **May 9, 2017**

7:30 - 8:30 **Breakfast**

8:30 - 9:00 **Featured Speaker - Norm Keith, Senior Partner, Fasken Martineau - Workplace Health and Safety Litigation – Mitigating OHS Legal Risk by Legislative Auditing**

9:00 - 10:00 **Session 5 - Health and Safety Risk Tolerance**

This session will focus on risk tolerance, risk acceptance, and attempt to address issues such as - Has there been a shift in safety consciousness over time? Is there a false sense of security?

Speaker 1 - Process Safety Auditing and the new CSA Standard Z767-17 - Mireille Busque, *Technical Director – Risk, ERM*

Speaker 2 - Driving Safety Performance through Auditing - Glenn Keays, *Vice President, Health and Safety, JD Irving Ltd.*

10:00 - 10:30 Refreshment/Networking Break



10:30 - 12:00 **Session 6 - Health and Safety**

Speaker 1 - Health and Safety in a Chemical Industry Association - *R.J. Peterson, Health, Safety and Compliance Manager, Brenntag Canada Inc.*

Speaker 2 - Transportation Compliance vs Health and Safety CoR Audits - *Kim Sax, President, KPSA*

Speaker 3 – Health and Safety Tools in the Mining Sector, *Shirley Neault, Manager Environment and Systems, HudBay*

12:00 - 12:40 Lunch

12:40 - 13:20 **Featured Speaker - Michael DeWit, Technical Director, ICF International, Technical Committee Member on CSA Z773 Environmental Compliance Auditing**

13:20 - 14:30 **Session 7 - Value Added Auditing (panel format)**

A brief discussion of expectations, current situation and future vision. Followed by Q and A and discussion from the floor.

14:30 - 14:45 Refreshment/Networking Break

14:45 - 16:00 **Session 8 - Transition to ISO 14001:2015 - Case Studies**

Speaker 1 - ISO 14001:2015 at McCain Foods - *Malcolm Marston, P.Eng, EP(CEA), EP(EMSLA), Dillon Consulting*

Speaker 2 - ISO 14001:2015 at General Motors - *John Stolys, Senior Environmental Engineer, GM Canada*

Speaker 3 - ISO 14001:2015 - *Lynn Johannson, BES (Hons), M.Sc., FRSA, President E2M, Chair and Head of Delegation, SMC to ISO/TC 207*

16:00 -16:15 Closing remarks



## May 10, 2017

### **Workshop 1 (1/2 day am) - Interpreting the Regulatory EHS Landscape**

Take advantage of the expertise of seasoned and certified EHS auditors and their knowledge of the regulatory landscape across Canada. This ½ day workshop is geared towards understanding and interpreting the grey areas that can often arise during the completion of an EHS Audit. Registered participants will be asked to submit their questions at least two (2) weeks in advance of the workshop which will allow the course leaders to assess the questions and have a response ready for presentation, interpretation and discussion during the course. Additional clarity and guidance will also be provided for grey areas based on the course leaders own experiences.

### **Workshop 2 (1/2 day am) - Interview techniques**

Have you ever run across a difficult auditee? Struggled to meet the audit objectives before the scheduled audit closing meeting? Want to learn some tips, techniques and tools so that you become a more effective auditor? This workshop has been designed to help you develop your audit interview skills. Examples of real life interview challenges and potential solutions will be shared to better prepare you for the difficult interview. ISO 19011:2011, Guidelines for Auditing Management Systems will be reviewed. Learn how to set the environment and tone to improve how the auditee perceives the process with tips to help your audit stay on track, summarizing the appropriate information, and follow-up questions. Having strong interviewing skills is an essential element for gathering audit evidence to support audit conclusions. This workshop is interactive and requires active participation.

### **Workshop 3 (1/2 day pm) - Writing Value Added Findings**

As management systems mature, management teams become more sophisticated, and audit clients become more aware of the potential value that auditors can provide, expectations are rising. Audit findings are too often written as a recitation of fact, adding minimal value to the client. This session will explore the attributes of a well written finding, and the boundary between value added findings and consulting. Numerous exercises will work through practical examples. This workshop is interactive and requires active participation.



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