



UNIVERSITY OF
CALGARY

Environmental Health and Safety

OHS Audits – A Client Perspective

Denise Howitt, CRSP, CHSC, CRM

Manager, EHS Systems and Compliance

March 15, 2018

The University of Calgary - Facts



1,800
FACULTY
MEMBERS



3,000+
STAFF



32,000
STUDENTS



115
BUILDINGS



OVER
8.9 M
SQUARE FT OF LAND



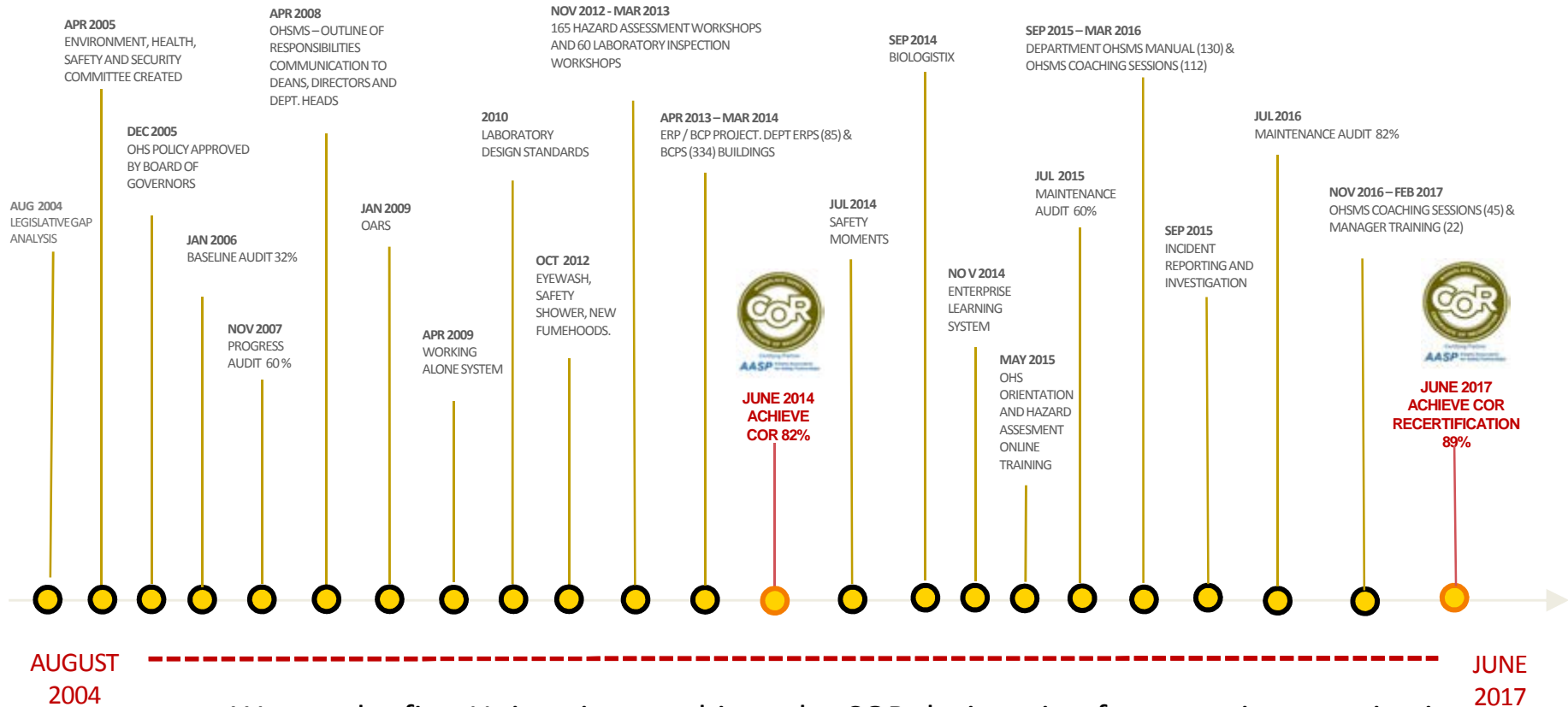
14
FACULTIES



85
RESEARCH INSTITUTES
AND CENTRES



\$ 325 M
IN RESEARCH
INCOME



AUGUST
2004

JUNE
2017

We are the first University to achieve the COR designation for an entire organization
4th largest employer to hold COR

- Led by external auditors
- Faculty/Business Unit level scoring
- Faculty/Business Unit specific close out meetings
- Same lead auditor 2014 – 2017

Limited visibility

Focused on high risk

Limited involvement

“No one told me about this before.”



Leadership visibility

Includes low risk

Ongoing involvement

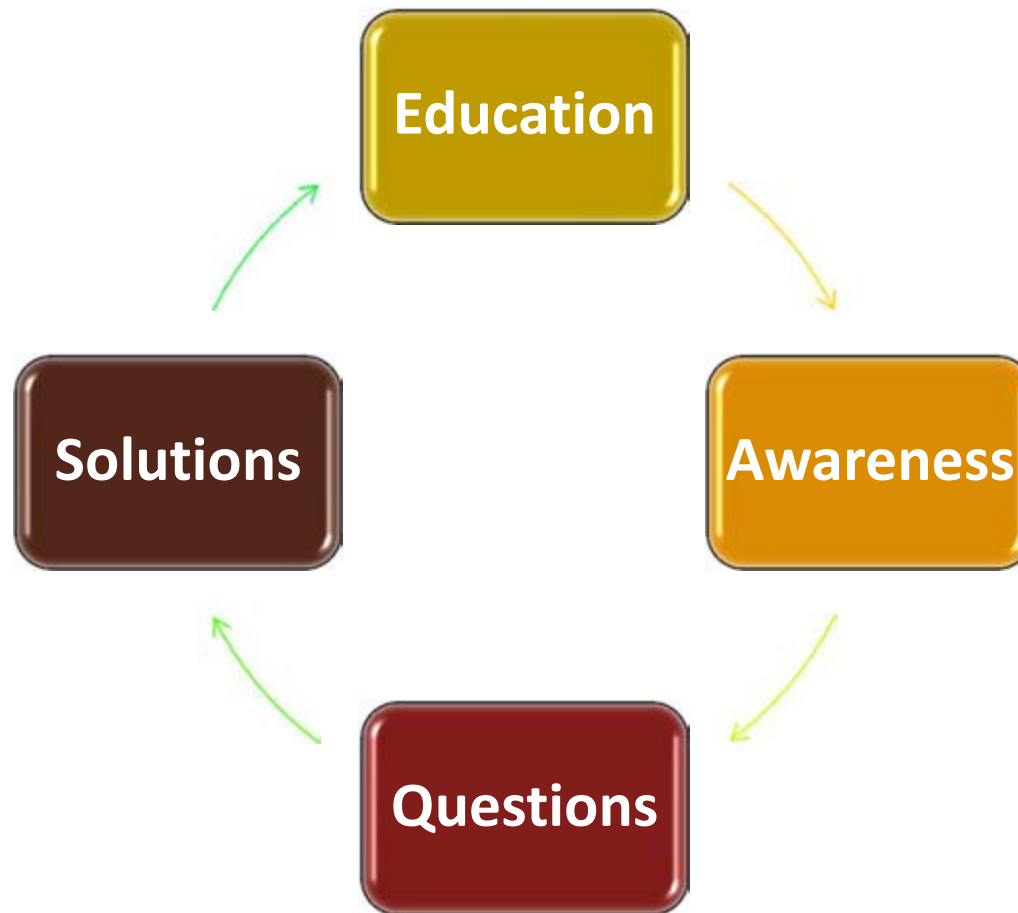
“I just learned about this and I’m excited.”

“...hug the ones you love.”

“The checklist is a handrail.”



Mandatory OHS courses with auto-enrollment	Safety Moments	President's Message	Shining Stars Recognition
Dashboards	OHSMS Coordinators	Communication Plan	UC Emergency App and SoloSafe
Partner Status	Lab Compliance Inspections	Environmental Management System Audit	Environmental and OHS Compliance Audit



Not all auditors are created equally:

- 👍 Industry Experience
- 👍 Management System and Auditing Experience
- 👍 Size and Complexity of Organization
- 👍 Communication style
- 👍 Qualifications and Credentials

“Your vocabulary and sentence construction is very advanced, and may be more than your readership can easily absorb...Only a small percentage of the population have reading and writing skills as highly refined as yours. It might be a better goal to be easily read than to include exhaustive detail which is difficult to absorb”

Or

“This audit will provide management and employees At U Calgary with a good tool to recognize their high quality health and safety processes and also supplies them with practical and helpful recommendations for improvement... Your attention to detail is excellent and your proofreading was as detailed as your findings.”

- Question 4.3 Are workers involved in inspections?

Yes, workers are involved in the inspection on site and their input is noted.



68% of workers and supervisors interviewed confirmed that workers are participating in inspections as required.

Examples of inspections included fleet vehicle inspections and participating on an office inspection tour with a manager or supervisor.

Some off-campus departments could not confirm that workers are involved in inspections.

Deficiency: employees are not trained to use fire extinguishers

SFI: All employees should attend a course on how to use a fire extinguisher

or

SFI: Identify areas where fires are more likely to occur and provide hands on training for occupants.

Incorporate information on use of a fire extinguisher into general orientation



- Thank you
- Questions?